

SAFER PRACTICE BETTER CARE

SATURDAY
29
SEPTEMBER

DENTAL CONFERENCE 2018

Convention Centre Dublin
Spencer Dock
North Wall Quay

09.00 – 16.30

with a drinks reception 16.30 – 17.30

PROGRAMME

From 09.00	REGISTRATION AND REFRESHMENTS
09.30 – 09.40	WELCOME AND INTRODUCTION FROM CHAIR Dr Martin Foster, Head of Dental Services (Ireland), Dental Protection
09.40 – 10.10	KEYNOTE ADDRESS: SAFER PRACTICE, BETTER CARE Simon Kayll, Chief Executive, MPS
10.10 – 10.40	KEYNOTE ADDRESS: MANAGING FAILURE Dr Raj Rattan, Dental Director, Dental Protection
10.40 – 11.10	THE CLAIMS EXPERIENCE Hilary Steele, Claims Lead for Scotland, Northern Ireland, Republic of Ireland and Israel, Medical Protection
11.10 – 11.30	MORNING BREAK
11.30 – 12.00	THE FRONT OF OFFICE TEAM, THE FIRST LINE OF DEFENCE Dr Garry Heavey, Dentist and member of the Dental Protection Advisory Panel
12.00 – 12.30	THE INSPECTORATE – THE QUALITY ASSURANCE ROLE Dr Joe Mullen, Chief Dental Inspector, HSE
12.30 – 13.00	GDPR UPDATE Ms Sana Khan, Barrister-at-law
13.00 – 14.00	LUNCH
DURING THE LUNCH BREAK WE WILL BE HOSTING INDIVIDUAL CLINICS FOR ONE-TO-ONE ADVICE. Please book your appointment at the registration desk. The sessions will take place in meeting rooms 1-5. Your opportunity to get advice on a range of issues, including:	
<ul style="list-style-type: none"> ▪ Dentolegal issues ▪ Your membership ▪ GDPR ▪ Dental records and consent ▪ Legal issues. 	
14.00 – 14.30	HOW TO STAY OUT OF TROUBLE Stephen McGuinness, Partner, Hayes
14.30 – 15.00	DEALING WITH DIFFICULT INTERACTIONS WITH PATIENTS Dr Aengus Kelly, Dentist, and part of Education Faculty, Dental Protection
15.00 – 15.30	MINAMATA OVERRULES AMALGAM. WHAT NOW? Dr Niall O'Connor, Dentist
15.30 – 16.00	DEALING WITH BURNOUT AND STRESS Dr Robin Moore, GP
16.00 – 16.30	LOOKING AFTER YOURSELF Dr Harry Barry, Consultant and author
16.30	CLOSE AND DRINKS RECEPTION