Dental **Protection**

SAFER PRACTICE BETTER CARE

DENTAL CONFERENCE 2018

Convention Centre Dublin Spencer Dock North Wall Quay

09.00 – 16.30 with a drinks reception 16.30 – 17,30

SATURDAY

SEPTEMBER

PROGRAMME

From 09.00	REGISTRATION AND REFRESHMENTS
09.30 - 09.40	WELCOME AND INTRODUCTION FROM CHAIR
	Dr Martin Foster, Head of Dental Services (Ireland), Dental Protection
09.40 - 10.10	KEYNOTE ADDRESS: SAFER PRACTICE, BETTER CARE
	Simon Kayll, Chief Executive, MPS
10.10 - 10.40	KEYNOTE ADDRESS: MANAGING FAILURE
	Dr Raj Rattan, Dental Director, Dental Protection
10.40 - 11.10	THE CLAIMS EXPERIENCE
	Hilary Steele, Claims Lead for Scotland, Northern Ireland, Republic of Ireland and Israel, Medical Protection
11.10 - 11.30	MORNING BREAK
11.30 - 12.00	THE FRONT OF OFFICE TEAM, THE FIRST LINE OF DEFENCE
	Dr Garry Heavey, Dentist and member of the Dental Protection Advisory Panel
12.00 - 12.30	THE INSPECTORATE – THE QUALITY ASSURANCE ROLE
	Dr Joe Mullen, Chief Dental Inspector, HSE
12.30 – 13.00	GDPR UPDATE
	Ms Sana Khan, Barrister-at-law
13.00 – 14.00	LUNCH
	LUNCH JNCH BREAK WE WILL BE HOSTING INDIVIDUAL CLINICS FOR ONE-TO-ONE ADVICE.
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